



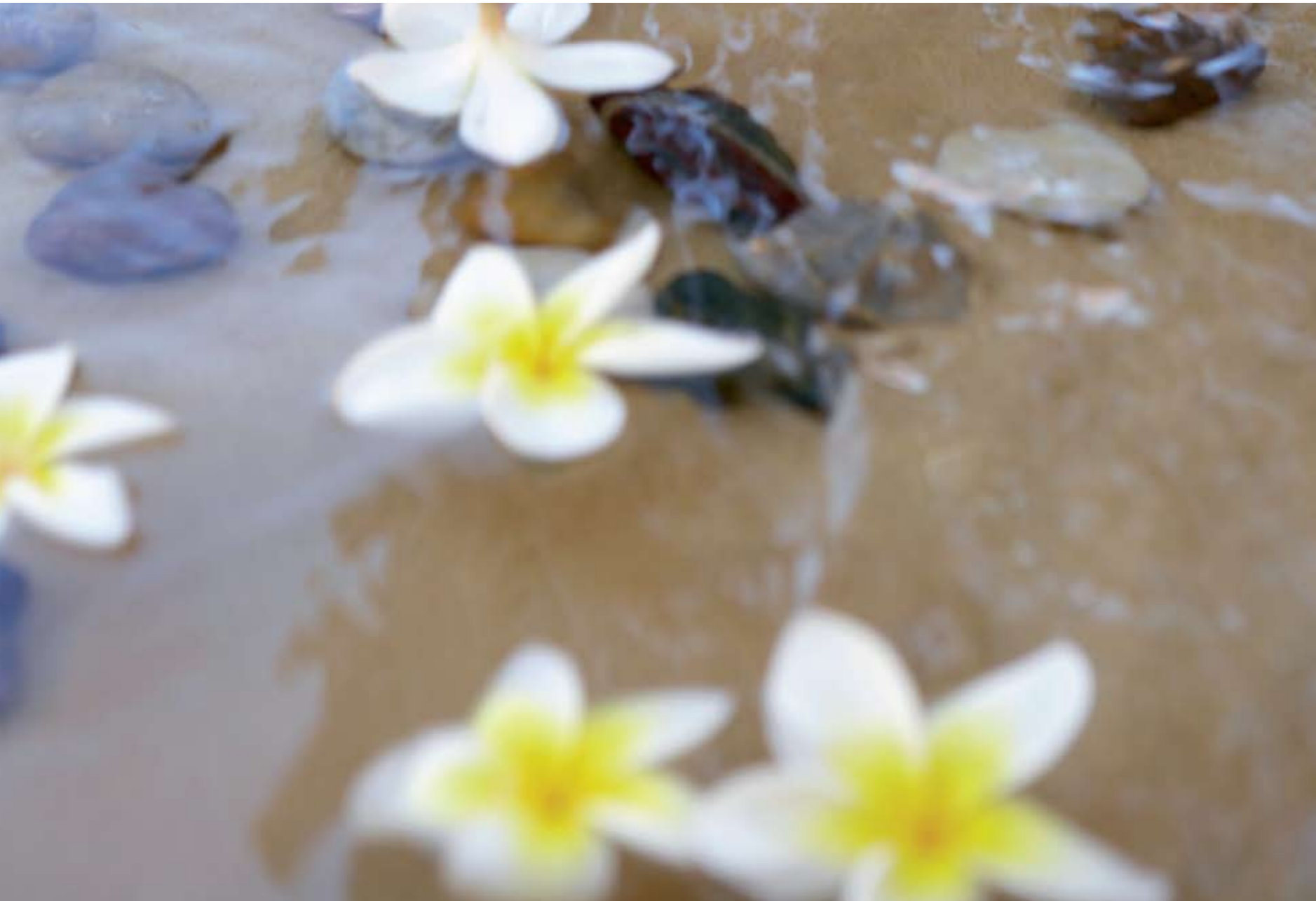
The

TAMARIND SPA

At Elegant Hotels



treatment brochure
face body nails



Welcome to the Tamarind Spa at Elegant Hotels

Immerse yourself in an indulgent spa experience designed to rejuvenate, relax and renew your sense of wellbeing. Discover a comprehensive selection of specialty treatments inspired by the most intelligent pure botanicals from around the world all within our luxurious spa.

The Tamarind Spa at Elegant Hotels boasts serene relaxation areas, peaceful treatment rooms, unique therapies and a tradition for excellent service delivered with care.

Choose the perfect treatment to reflect your mood. To rejuvenate, select an Oxydermal facial and indulge in a luxurious lip and eye treatment. To relax, select a body treatment and melt away stress with aromatherapy and a deep tissue or an ancient stones massage.

To refresh the body and mind, select a Royal Bajan Ritual and complete the experience with a refreshing herbal tea. To renew, select a fitness programme and allow our professional trainers to guide you to reach your true potential. The Tamarind Spa at Elegant Hotels is dedicated to elevating the traditional spa ritual into a multi-layered sensorial experience.

Spend an hour, or spend a day at the Tamarind Spa at Elegant Hotels and allow our professional and dynamic team of spa specialists to lead you on your spa journey with a warm and welcoming smile.

The Tamarind Spa at Elegant Hotels
- a legendary destination for wellbeing.

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*All prices are quoted in US Dollars.



Introducing O SPA LONDON

Indulge Relax Rejuvenate

O SPA London is a naturally organic spa experience designed for both face and body. We have chosen time proven earth and sea botanicals, organic essential oils and extracts of aromatic plants and herbs and formulated them to actively treat, sooth, nourish, revive and restore the skin and the body.

O SPA London features AromaCollagen Marine extracts, a collagen rich formulation made from organic fruit and seaweed extracts and combined with organic oil blends and shea butter to naturally enrich, protect and moisturise the skin.

Drawing on ancient practices from cultures across the world, the O SPA London experience takes you on an exotic multi-sensorial journey of rejuvenation and relaxation with ingredients sourced from organic, sustainable hand harvested crops.

Our team sailed around the world and took time in experiencing local cultures and holistic experiences, integrating the philosophies, rituals and touches to our treatments and creating a fusion of diverse and unique services, rich in culture.

Our core values include celebrating the worlds finest ingredients, ethically sourced and using sustainable methods providing opportunities for local communities. It is no surprise that we have expanded our product range to complement our signature treatments and our key ranges are Glow... the facial Range, Cuerpo...the body range, Homme...the mens range, Aromaveda... the ayurvedic range, Holistics...the traditional Chinese medicine range and Detox...the internal and external range.

O SPA LONDON

- embracing the spirit of organic skincare.



organic marine collagen and potent aromatherapy

GLOW

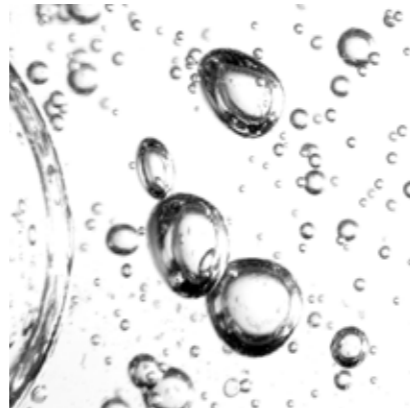
SKIN SUPPORT



GLOW

A range of exquisite facial products designed as a complete solution to fight the adverse effects of free radicals, pollution, stress and over exposure to the sun. Featuring an uplifting blend of potent botanicals to fortify the skin and defend against free radicals, all GLOW facial products use the benefits of marine collagen to restructure the skin.

defend anti-oxidants
soothe calm
fortify restructure
tone cleanse balance



the facial treatments

Our unique approach to facial treatments allows us to provide an experience that is prescribed exclusively for you. The therapist starts with an analysis of your skin's unique requirements, and then selects the most intelligent botanicals and the purest essential oils available to restore you to your radiant best. All treatments include an intensive eye masque experience.

re::vive oxydermal facial – 90 min \$165

A lifting oxygenating facial, featuring pure marine botanicals, intensive restructuring masques and invigorating facial massage. The active ingredients are pushed deep into the skin with the assistance of the oxypressure system, which also pushes oxygen into the skin's deeper layers, plumping up fine lines and softening the effects of ageing.

re::new oxydermal facial – 90 min \$165

A deeply relaxing anti-ageing facial utilising the oxypressure system. Designed to stimulate cellular regeneration by removing dehydrated surface cells with active fruit acids. Firming and elasticising collagen improves tone and texture with the additional use of a sea buckthorn concentrate to lock in moisture and protect the skin against further free radical damage.

re::hydrate – 60 min \$99

A deeply hydrating facial treatment to improve moisture levels in the skin. Lavender and rose geranium work to retain moisture in the skin while the unique and active ingredient essential glow masque works to increase the moisture levels and create a smooth as silk complexion.

re::balance – 60 min \$99

An active treatment for problem and impure skin. Balances and treats congested skin with deeply cleansing aromatic steam therapy, followed by fruit acids to gently exfoliate surface cells leaving the skin fresh and clear. A facial massage to improve circulation and stimulate the complexion completes the experience.

re::fresh – 30 min \$66

This active facial addresses those areas of concern quickly and effectively. The skin is prepped, deep cleansed, and refreshed with a masque before being boosted, protected and rehydrated.

re::plump – 15 min \$33

This add-on treatment targets the finelines around the mouth, reducing their depth whilst plumping them up from the inside out.



CUERPO

Intelligent botanicals and pure aromatherapy

BODY CONTOURING



CUERPO

Enhance the skin's natural flawless beauty with this organic range of professional products, created with today's modern woman in mind. Exotic oils and pure marine collagen provide the skin with much needed hydration and nourishment. Complex formulations also allow you to reduce the appearance of cellulite with an intelligent blend of powerful oils, fruit pulp and aromatherapy.

polish hydrate
smoothe soothe
protect nourish



the body rituals massage treatments

○ SPA Balinese – 20 min \$44

An indulgent aromatic scalp massage to relieve fatigue and aid relaxation. A selection of warm oils are applied to the scalp, neck and shoulders to stimulate circulation and nourish the hair.

○ SPA classic – 30 min \$77

A classic neck, back and shoulder massage that targets the tension zones of the back and upper body.

○ SPA reflexology treatment – 30/50 min \$77 / \$132

An ancient practice which focus on the pressure points of the feet has to be experienced to be appreciated. Your skilled therapist will provide a bespoke treatment based upon a full consultation.

○ SPA Swedish – 50 min \$99

This classic European massage, featuring long strokes and kneading techniques, improves circulation, eases muscle pain and lowers stress.

○ SPA sports – 60 min \$110

This deep tissue massage utilises the skills of the therapist's hands and the benefits of aromatherapeutic oils to alleviate muscle pain and achy joints.

○ SPA fire and ice ancient stones – 90 min \$165

Ancient stones carrying the energy of the earth invigorate and stimulate the body as warm essential oils are drizzled over the body. Hot stones then release the tension trapped deep within the muscles.

○ SPA aloe cooler – 50 mins \$99

Designed to sooth skin after a day in the bright Barbados sun, this wrap treatment nourishes and rehydrates the skin using the healing powers of aloe – ideal for sunburns as well.

To personalise your massage, please consult your therapist. A full body exfoliation and body wrap can be added to any of the ○ SPA massages to complete your ○ SPA experience.

All treatments include a full consultation.






the body treatments

Our unique body concept allows us to draw on the teachings of the ancient masters to create individual, effective solutions to meet the needs and requirements of your body. Detox, deep cleanse, rehydrate or simply relax - the choice is yours.



CUERP Therapeutic mud treatments

The active 72 minerals in the Catalonian Fossilised mud is infused with a master blend of aromatherapy oils to provide a detoxifying treatment, as well as healing and restorative benefits.



re::storative – 30 min \$44

The signature  SPA London therapeutic mud is gently dispersed in relaxing warm water in a ceramic foot spa, while active Himalayan salts are added to the blend. Through the process of osmosis, the 72 active minerals are absorbed into the body and distributed to those parts of the body needing them the most while the Fuller's Earth component draws the toxins from the body.

de::toxifying – 45 min \$99

The signature  SPA London therapeutic mud is gently warmed and then massaged the entire body before you are cocooned in a relaxing wrap. After the detoxification process, enjoy a warm shower and an application of nourishing  SPA detoxifying oil blend for the body.

in::vigorating – 60 min \$132

The treatment starts with an invigorating full-body exfoliation using detoxifying Himalayan Salts. Then the signature  SPA London therapeutic mud is gently warmed and then massaged into the entire body before you are cocooned in a relaxing wrap and dry float bed. After the detoxification process, enjoy a warm shower and an application of nourishing  SPA detoxifying oil blend for the body.

CUERP Body polish treatments

Summer sun sensation, prepare your skin for the perfect tan.

To ensure a smooth even tan, our Himalayan Body Polish treatment is the ideal way to prepare your skin – 45 min \$110

Step 1: Light body brushing to exfoliate and invigorate.

Step 2: Body is gently exfoliated using Himalayan Salts and a blend of aromatherapy essential oils to remove dead skin cells and buff away any dryness.

Step 3: Receive a relaxing full body moisturising massage to ensure skin is as smooth as silk.



Ultra Lipo

Ultra-lipo emits high levels of energy in the form of ultrasonic waves, which creates a vibrating signal within the fat cells. This method disrupts the fat cell membrane and assists in releasing the fatty acids and triglycerides from the fat cell. Once the fatty acid is broken down, it is either used as energy for moderate exercise or it may be drained as waste and transported through the lymphatic system, instantly shrinking the fat cells which results in inch loss. Infrared colour spectrum electrodes are then placed on the area of concern to help break down toxins and improve the appearance of cellulite. This faradic current causes the muscles to flex and relax allowing the skin and muscles to become toned.

75mins \$199 Course of 3 treatments \$499 Course of 5 treatments \$799.

reshape :: retone :: resculpt

The logo for Ultra-Lipo, featuring a blue curved line above the text "Ultra-Lipo" in a bold, blue, sans-serif font.

ancient organics

AROMAVEDA

DOSH RANGE



AROMAVEDA

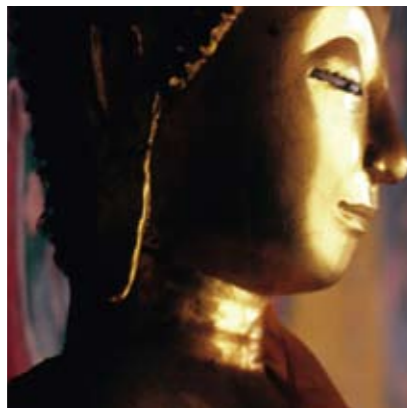
Inspired by the ancient rejuvenating arts of ayurveda and aromatherapy, these multi-sensory treatments invite you to escape into a world of bliss while discovering complete tranquility as you balance both mind and body.

Ayurveda (I-ur-vay-dah) is an ancient Indian system of healing that has been practiced for more than 5,000 years. These healing practices were first mentioned in the Vedas, the world's oldest known literature, often referred to as the mother of all healing.

The word "Ayurveda" is Sanskrit the oldest known text and stands for "science of life." The Ayurvedic philosophy looks at the mental, physical & emotional imbalances that can occur in each individual with guidelines on how to promote harmony for the mind, body and spirit.

ayurvedic inspired
ancient exotic
cultural rituals





the aromaveda rituals

shirodosha™ experience – 90 min \$165

The feet are bathed and polished with aromatic Himalayan salts prior to a powerful de-stressing ayurvedic head massage for an exceptional experience. Then Shirodosha commences with a continuous flow of warm aromatic herbal oils drizzled onto the forehead for calming and soothing the mind and body. Finally, a harmonising full-body massage restores vitality as dosha specific warm aromatic oils are drizzled over the body.

pindadosha™ experience – 90 min \$165

Inspired by ancient tradition, the Pindadosha treatment uses Pindas — hot herbs encased in a cotton bag — to massage. Experience this deep cleansing thermal treatment to detoxify and rejuvenate the body. Warm aromatic oils are drizzled on the body which is then massaged using the Pindas, followed by a foot pampering ritual using aromatic Himalayan salts. The fusion of heated herbs and oils melts away tension, exfoliates and softens the skin, while the inclusion of pure ginger invigorates the body's own natural cleansing system, resulting in a boost in energy and vitality.

shiroabhyanga™ experience – 45 min \$66

An indulgent ritual, the Shiroabhyanga experience is a traditional ayurvedic Indian head massage handed down from generation to generation in the sub continent. Your third eye will be relaxed before your energy pathways are cleared by the subtle mana pressure point massage technique and your doshas rebalanced, while your hair and scalp will be nourished with the specialty oils restoring your pranas. The result will be a feeling of deep relaxation and renewed energy.

pada-abhyanga™ – 30 min \$44

A treatment of pure indulgence, the pada-abhyanga is an ancient ayurvedic Indian foot, ankle and lower leg massage ritual which can be traced back 5000 years. First, the skin is cleansed and polished with Himalayan salts, then the massage is implemented with a specialty dosha oil to rebalance the chakras while working on the marma points with a light pressure to relieve the stress and tension of the lower leg, ankles and feet. This treatment offers many benefits as it nourishes the skin, improves blood and lymph circulation, and soothes the agitated mind. It relaxes the muscles of the feet and the legs, and according to ayurvedic scripts, it may also help to alleviate stress, including anxiety, nervousness and depression.

hasta-abhyanga™ – 30 min \$44

A treatment of pure indulgence, the hasta-abhyanga is an ancient ayurvedic Indian hand and arm ritual using marma point massage. First, the skin is cleansed using both uplifting pettigrain and lemongrass foam or relaxing vanilla and bergamot foam. Then the hand and arm is polished with Himalayan salts, blended into Vata, Pitta or Kapha dosha oils to suit your individual needs of rebalancing your chakras. Whilst using the powerful healing and antioxidant properties of tamanu and coconut mono oil with a light pressure marma point massage to relieve stress and tension.



royal Bajan rituals

Tamarind signature top-to-toe body ritual is inspired by the culture and peoples of the Caribbean. Entwined with the bounty of its surroundings and immersed in ancient traditions with a reverence for beauty and nature, the massage movements reflect the predominance of their surroundings - the ocean; whilst the organic ingredients used in the treatment are hand harvested from indigenous sustainable sources, such as the nourishing coconut palm and the exotic healing tamanu nut.

royal Bajan head and scalp ritual – 30 min \$77

Step 1: The forehead will be anointed with a warm organic blend of nourishing coconut oil, tamanu oil, kiwi seed oil, macadamia nut oil, apricot oil, hemp oil and sunflower oil with a delicate sea foam.

Step 2: The head, scalp, neck and shoulders will be gently massaged and nourished whilst a warm wrap will be applied to the head to allow the hair and scalp to be restored.

complete royal Bajan ritual – 75 min \$165

Step 1: The body is polished with organic raw sugar and a master blend of nourishing and protective anti-oxidants.

Step 2: The forehead will be anointed with a warm organic blend of nourishing coconut oil, tamanu oil, kiwi seed oil, macadamia nut oil, apricot oil, hemp oil and sunflower oil with a delicate sea foam.

Step 3: The head, scalp, neck and shoulders will be gently massaged and nourished whilst a warm wrap will be applied to the head to allow the hair and scalp to be restored.

Step 4: The body will be massaged to a euphoric state of relaxation with indigenous techniques and warm and precious cowrie shells.

Step 5: The equilibrium of the body will be restored with a refreshing glass of coconut water.

the Bajan scrub bar

sugar and oil scrub – 30 min \$55

Barbadian Moscovado brown sugar is mixed with Tamarind's signature oil and organic coconut oil to remove dead skin while repairing dry and damaged areas.

Bajan salt and oil scrub – 30 min \$55

Bajan sea salt is mixed with Tamarind's signature oil and organic coconut oil to create a smooth glow to the skin.

Himalayan salt and oil scrub – 30 min \$55

Pink Himalayan salts are mixed with coconut and either an invigorating citrus blend of oils or a floral blend of oils featuring frangipani and vanilla.

BAMBOO

rejuvenating botanicals

EXOTIC RITUALS

BAMBOO

Bamboo is one of the most multifaceted plants on our planet. It has earned its reputation for its noble and soft appearance, as well as its perseverance under harsh conditions. In the Orient, bamboo symbolises strength, fertility, youth, prosperity and peace.

warm relaxing
eastern hydrating
body rituals



the bamboo massage concept

Bamboo is one of the most multifaceted plants on our planet. It has earned its reputation for its noble and soft appearance, as well as its perseverance under harsh conditions. In the Orient, bamboo symbolises strength, fertility, youth, prosperity and peace.

The length of the bamboo also allows pressure and focus to be applied in a different way to traditional massage, or even with stones, giving you the ability to cover a wider area and to apply pressure as required. Emotionally, this therapy provides a total sense of relaxation. While the body is feeling the warmth and flexibility of the bamboo, your therapist uses rhythmical movement patterns resembling an ancient earth dance, whilst the movements of the cho sticks will leave you feeling relaxed and nourished.

Bamboo has a unique energy all of its own, one that has a special magnetism. This plant emerges from the earth and grows straight and tall, as if it wants to reach the heavens. From this plant and its energy, we make our bamboo tools which are also known as cho sticks (cho is Chinese for bamboo). A set of cho sticks is arranged by numerous sizes and cuts of bamboo, varying in lengths and diameters and cut in specific ways for gliding and applying pressure. Bamboo is essential and unique because its walls are covered with silica. When applied, the energy contained within the bamboo is transferred creating a series of unique and new sensations. Most people describe these as all tingling over, feeling connected to the earth and feeling like the bamboo is bending and conforming to the body.

When applying the piezo-electric principles to the body, the electrical and thermal energy activates peripheral circulation. Enhanced circulation will remove stagnant toxins and move blood through the body, heart and lungs, improving internal respiration. Oxygenated blood will return nutrition and healing aid to the cells and tissues of the affected areas. This enables deeper applied and controlled pressure, and realigns muscle fibres.

Classic Warm Bamboo Massage – 90 min \$165

Sports Warm Bamboo Massage – 90 min \$165

Essential Warm Bamboo Massage – 45 min \$88



HOMME

performance driven marine collagen and purifying botanicals

MALE GROOMING



HOMME

Enjoy a healthy and hydrated complexion with these grooming products, designed for the modern, active man. Created as a complete solution for the needs of a man's skin, the products can be used together or on their own. Light on the skin, packed full of organic ingredients to soothe, support and restructure the skin whilst providing a much needed anti-microbial formulation to purify and protect.

purify protect
soothe support
restructure



the male grooming concept

If you are new to the Spa concept, relax. It is our pleasure to introduce you to this experience. Please take a moment to read through the following Spa treatments.

rehydration treatment for men – 45 min \$88

Perfectly restores moisture levels to the skin by the use of active ingredients including marine collagen. Ideal for frequent flyers or skin that is exposed to extreme temperatures and environmental stress.

active rejuvenating treatment – 45 min \$88

Active treatment to contrast wrinkles and expression lines, stimulates cell renewal leaving the skin firm, compact and toned. Uses a lightweight ultra-effective serum to firm the skin's surface.

men's barbering concept – 30 min \$66

This specialty treatment includes a skin prep, cleanse, tone, hot towel shave, a gentle soothing booster and multivitamin power recovery masque. Individualise your treatment and request an express 15 minute sports manicure to tidy up your nails as well.

men's sports manicure – 30 min \$33

This specialty sports manicure will cut, file, tidy and buff your nails with no fuss.

men's sports pedicure – 30 min \$44

This specialty sports pedicure will cut, file, tidy and buff your toe nails with no fuss.



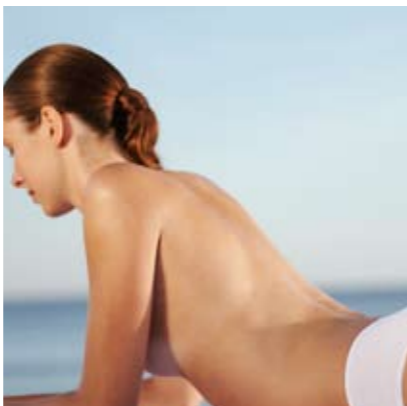
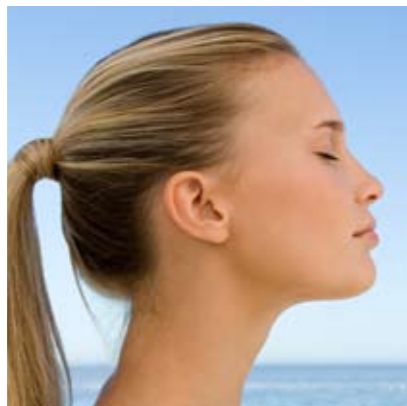
FINISHING TOUCHES

perfection

FINISHING TOUCHES

Complement your spa treatment with one or more of our finishing touches. Perfectly shaped eyebrows, stunningly long lashes, smooth as silk skin - the choice is yours.

smooth beautiful
perfect glamour
pamper



hair removal - waxing

complete (full leg/bikini/underarms/arms)	from \$99
full legs (including bikini line)	from \$55
partial legs	from \$33
bikini Line	from \$22
thong	from \$33
Brazilian	from \$55
Hollywood	from \$55
underarms	from \$27.50
arms	from \$44
face	from \$27.50
brow/lip	from \$22
brow	from \$16.50
lip	from \$16.50
chin	from \$16.50

Threading is an ancient middle-eastern hair removal technique practiced since time immemorial and is now becoming popular in Spas and Salons worldwide. Threading involves twisting a thread of pure cotton between the fingers and around rows of hair to gently remove them.

Where is Threading Used?

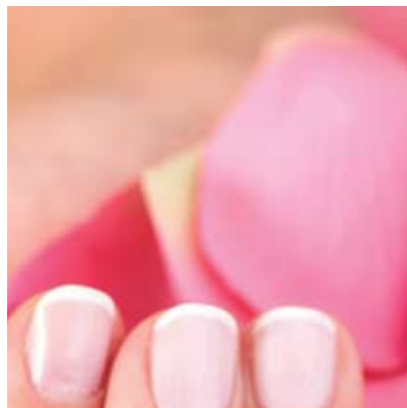
Threading is most commonly used for eyebrow shaping; removing facial hair, like hair from upper and lower lips, chin, sideburns, space between eyebrows and for removing hair from any body part, especially where smaller amounts of hair need to be removed.

Benefits of Threading

Threading removes many hairs in one go, in contrast to tweezing or plucking, where hairs are removed one by one; so, it is a faster and less painful method of removing hair. For example, threading a set of eyebrows usually takes around 15 min and threading the upper lip takes around 5-7 min by a skilled professional, whereas plucking the eyebrows can take anywhere from 30-45 min.

eyebrows

threading eye brow shaping	\$33
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hands and nails

file and polish - 15 mins \$22

Includes a hand and forearm massage.

traditional manicure - 30 mins \$33

luxury manicure - 45 mins \$66

Treat yourself with our thermal mineral paraffin hand treatment and French varnish to finish.

french polish - \$11

Treat yourself to an elegant french polish.

traditional pedicure - 45 mins \$44

Includes a foot and ankle massage.

luxury pedicure - 50 mins \$77

Includes a foot and ankle hot stones massage, and French varnish to finish.

Exclusive rejuvenating oxydermal hand treatment – 10 years younger hand treatment

The ultimate in hand care our rejuvenating OXYDERMAL hand treatment brings a lustre and plumpness back to tired and over worked hands. After a full manicure, the skin is prepped and exfoliated before a cleansing mask of jojoba and white clay is applied. Once removed, our ProSerum Collagen formula is applied with the use of the OXYDERMAL to stimulate collagen production and encourage volume. To complete this anti-aging treatment the hands and forearms are massaged with deeply moisturising frangipani and Tahitian monoi oil. 60mins \$66. Course of 3 \$165

tranquility

ESCAPE CONCEPT



THE DAY ESCAPE CONCEPT

Discover a world of peace and serenity reserved for the privileged few. Rejuvenate your body and soul, and excite your senses with aromatherapy from around the world. Experience professional movement therapies and immerse in spa treatments inspired by ancient cultures.

Our day spa concept will help you to rebalance the body's energy pathways while providing the ultimate in relaxation. Each day spa concept offers unique spa treatments and a wellbeing class designed to inspire you. We recommend that you make use of the spa's relaxation facilities and wet areas (where available) in order to get optimum benefit from your visit.

All day escape packages can be upgraded to become a couples day escape experience. Simply request this at the time of booking.

reinvent re-energise
rejuvenate relax
renew



the day escape concept

breathe

An aromatic journey to open the mind and calm the senses, this day features elements to relax and reduce stress.

- re::hydrate facial 60 min
- fire and ice stone therapy 90 min
- manicure and pedicure rituals 75 min
- total time 3hrs 45 min **\$385**

release

A refining journey to balance the body and regain equilibrium, this day features elements to purify and detoxify.

- re:hydrate facial 60 min
- re::storative mud therapy 45 min
- SPA Complete massage 60 min
- Manicure Ritual 30 min
- total time 3hrs 15 min **\$385**

replenish

An energising journey to restore vitality, this day features elements to stimulate and revitalise

- Re::hydrate facial 60 min
- In::vigorating mud treatment 60 min
- SPA classic back, neck and shoulder massage 45 min
- Pedicure Ritual 45 min
- total time 3hrs 30 min **\$385**

embrace

A grounding journey to empower your sense of wellbeing this day features elements to renew and protect.

- re:hydrate facial 60 min
- Warm Bamboo Massage 90 min
- re::storative mud therapy 45 min
- manicure and pedicure rituals 75 min
- total time 4hrs 30 min **\$385**



liberating SPA OUTINGS

THE TAMARIND SPA OUTINGS

Enjoy your spa experience with friends old or new. Indulge in numerous mini spa treats whilst relaxing in the multi sensorial Tamarind Spa at Elegant Hotels surroundings.

you deserve it...

indulgent social spa
experiences



Speed Spa – 90 min \$99

Pushed for time? Treat yourself to six mini luxury multi sensorial spa experiences. Including Balinese scalp massage, mini facial, remineralising foot soak, hasta-abhyanga hand and forearm massage, neck back and shoulder massage and mini manicure.

Spa under the Stars – 90 min \$99

“Spa Under the Stars” is an intimate evening of spa treatments for you to enjoy. Sample a selection of exclusive treatments in a private, tranquil outdoor setting. Imagine an aromatic massage or relaxing, hydrating facial under a blanket of stars in a warm breeze.

Hen Parties – bespoke

Book out the spa by the hour or half a day and let us create a bespoke spa experience for you and your hens whilst enjoying a chilled glass of bubbly.





the Tamarind Spa at Elegant Hotels Etiquettes

opening hours

The Tamarind Spa at Elegant Hotels is open from 9am to 8pm.

The Tamarind Spa at Elegant Hotels is a non-smoking area for the comfort of all and for safety reasons.

reservations

In view of the popularity of the Tamarind Spa at Elegant Hotels, please be sure to book your treatments as early as possible in order to avoid disappointment. We suggest that you arrive 15 minutes prior to your scheduled treatment reservation to allow for you to prepare and relax, unwind and enjoy the tranquillity and serene surroundings of your spa.

availability of treatments, services & facilities

All treatments, services and facilities are subject to availability. Whilst every effort is made to ensure the full availability of spa services, ongoing maintenance, refurbishment or unforeseen circumstances may result in some of the facilities being withdrawn at short notice.

treatments

Briefs should be worn for your treatment, or we will be pleased to provide disposable underwear if preferred. Kindly inform our therapists of any pre-existing medical condition prior to booking your spa treatments, as some treatments may be contra-indicated to certain conditions. Please note all massage treatments include a personalised consultation.

prices

Whilst every effort is made to ensure that printed material is up to date, please note that pricing is subject to change. Please ask one of our members of staff for the price of your treatment, before you book.

cancellations

In the event that you wish to cancel or change your reservation, kindly allow 24 hours notice prior to your scheduled appointment time so that we may arrange the

rescheduling of your treatment. 50% of the treatment costs will be charged to your room should you cancel less than 24 hours prior to your scheduled time or not arrive for the treatment. Pre-booked reservations will be released to other guests 15 minutes after the scheduled reservation time, should you be late. Late arrivals unfortunately cannot be guaranteed a full treatment time.

Please note, cancellations or significant changes to group bookings require three days' notice. Failure to give the required notice will result in 50% of the treatment price being charged to your room. All treatments are charged to your room at the completion of the treatment, unless a gift voucher is being redeemed for the purpose of payment.

refund policy - treatments

We aim to provide you with a professional service which exceeds your expectations and increases your feeling of wellbeing. If you are not completely satisfied with the treatment you receive, please tell the therapist before you leave the spa. We will do our best to resolve any concerns you raise. If you wish to complain after you have left the spa, please contact the Spa Manager as promptly as possible.

refund policy - products

We will exchange or refund the cost of unopened retail products if you change your mind. However, for the safety of all of our customers we are unable to accept opened or used products. All exchanges or refunds must be requested in good time before the end of your vacation. No exchanges or refunds are possible after you leave the resort unless you discover a fault with your purchase.

complaints handling policy

We believe in promptly addressing your complaints. If it is not possible to deal with your complaint to your satisfaction, please write to customer.services@multitraxgroup.com



The
TAMARIND SPA
At Elegant Hotels

